

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Crossgrove <i>et al.</i>	Conf. No.:	9190
Serial No.:	10/688,039	Art Unit:	3625
Filing Date:	10/17/2003	Examiner:	Zimmerman, Matthew
Title:	SYSTEM, METHOD AND PROGRAM PRODUCT FOR MAINTAINING ITEM REQUESTS	Docket No.:	END920030050US1 (IBME-0091)

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS:

This paper is being filed in response to the Office Action dated August 4, 2010. Please amend the above-referenced patent application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 9 of this paper.